

The Prospers 2023

Essex Care Sector Awards

Award Category Criteria

Below is the Category Award Criteria for the 12 awards up for grabs. Please supply additional evidence where necessary to support your nominations. You can apply for as many categories as you wish, please use a **separate Nomination Form** for each category.

Remember the judges will base their decisions only on your completed nomination form and any supplementary evidence provided with it.

The Awards are open to all providers who deliver a care service to adults in Essex County Council's Local Authority geographical boundaries.

Nominations are welcome from Residential Older People Care Homes, Nursing Homes, AWD/Learning Disability services, Domiciliary Care Agencies, Extra Care Schemes and Day Centres.

Nominations close 5pm on 31st March 2023, Good Luck

Please send your completed Nomination form via email to TheProspers@essex.gov.uk

Terms and conditions apply; please see pages 7 to 9 of this criteria.

Outstanding Carer/Support Worker Award

This category is open to all providers to nominate an individual who consistently provides good quality care, compassion, creativity, dedication and has a willingness to learn new skills and go the extra mile.

Submissions should include evidence to support the following;

- Why you think they should be awarded Outstanding Carer/Support Worker?
- How does this person make a substantive yet unrecognised contribution?
- How has the person made a significant difference to the people you support?
- How has the nominee exceeded what would normally be required in their job?
- Describe how ambitious or creative or innovative this person is?

Outstanding Care Sector Nurse Award

This award recognises and celebrates nurses employed in Nursing Homes, who go above and beyond their everyday roles to provide excellent care, leadership, and inspiration to their colleagues and residents. An individual who strives to be a role model for others whilst achieving the highest standard in their area of clinical practice and making a significant contribution to the quality of care received by Residents and their families.

Submissions should include evidence to support the following.

- Why you think they should be awarded Outstanding Care Sector Nurse?
- How does this person make a substantive yet unrecognised contribution?
- How has the person made a significant difference to the people you support?
How has the nominee exceeded what would normally be required in their job?
- Describe how ambitious or creative or innovative this person is?

Unsung hero Award

This category is open to all providers who would like to nominate their unsung hero, the person behind the scenes who works tirelessly, consistently demonstrating great dedication. They may not be as publicly recognised as others but greatly contributes to the smooth running of the service. This could be domestic staff, Kitchen assistants, Chefs, maintenance, administration or office staff, volunteers, families, or individuals you support. Previous winners have included the maintenance person, a resident in a care home and volunteers.

Submissions should include one or more of the following elements.

- What makes them an unsung hero?
- How have they made a substantive yet unrecognised contribution?
- How has the person made a significant difference to the people you support?
- What do they do that demonstrates ambition, dedication, creativity, or innovation?

Outstanding Leadership Award

This category is open to all providers to nominate an individual who has provided great leadership and support, is able to communicate well, acknowledges and encourages staff to make a positive contribution to the service and has had a positive impact on the recruitment and retention of staff and is an inspiration to the staff team. This could be a manager, deputy, senior carer/support worker, nurse, or area manager.

Submissions should include evidence to support the following;

- Explain how the person drives continuous improvement in their service.
- How does this person give staff the opportunity to put their ideas in to practice?
- How does this person empower their staff to drive forward innovation within their service?
- How does this person support staff well and encourage the continuous professional development of their staff?
- Describe how they lead by example and always demonstrates good practice.
- Tell us what makes this leader stand out from others?

Team of the year Award

This category is open to all providers who would like to nominate a team of people for their outstanding contribution to care services. A team who has gelled together and worked as one to deliver the best outcomes for the people they provide a service to. They have demonstrated outstanding commitment and are open and innovative in their approach.

Submissions should include evidence to support the following.

- Tell us what makes this team outstanding?
- Describe what makes this team different from others?
- How have they been innovative?
- How do they demonstrate commitment and team working?

PROSPER Achievement Award

Open only to Providers who are part of the Prosper project

This category is open to care home's who are on the Prosper project and have made a significant impact on resident's quality of life by using the Prosper methodology and tools. Whether using new initiatives and small acts of change or sustaining existing initiatives we are looking for an individual or team who regularly use PROSPER methodology to drive change in their home.

Submissions should include evidence to support the following;

- What was your Prosper Achievement and what impact has it had on improving residents 'quality of life'?
- How was the Prosper methodology and resources used to improve outcomes for residents?
- Describe how it has made a significant difference?
- Describe how engaging with the PROSPER team, reading the newsletters, attending workshops and champion days have positively impacted the home.
- Describe how individual(s)/team have exceeded their normal job role to implement these changes.

Community, Partnership & Collaboration Award

This category aims to recognise a provider who has worked in partnership with other organisations or the wider community such as community health providers, ICB's (CCG), specialist health services, Schools, Scout groups, Church groups, voluntary sector, Charities or other care providers to achieve the best outcomes for individual(s), integrating their service into the local community or wider system

Submissions should include evidence to support the following.

- Detail what you did and how you approached this?
- Tell us about any obstacles barriers you had to overcome?
- Tell us about the Services/Community who were involved?
- Describe how this improved wellbeing for the people you support?
- Explain how the partnerships came about?
- Include any feedback from the people you provide a service to or their families/friends.

Digital Impact & Technology Award

This category is open to all providers who have embraced new technologies and used digital solutions to keep the people you provide a service to safe and well. Connecting workforces, individual(s) or strengthening relationships with partner organisation through technological and digital solutions, which could be aimed at prevention, maintaining independence, improving wellbeing, early identification of deterioration or making improvements in how the service is run.

Submissions should include evidence to support the following.

- Tell us about the digital or technological solutions you have adopted
- How did you implement the solution?
- Did you work in partnership with others?
- What was the impact on the individual(s) you provide a service to?
- How has it made a difference?

Diversity and Inclusion Award

This award is open to all provider organisations and individuals who promote the values of diversity and inclusion. Demonstrating a commitment to the spirit of diversity and inclusion, through behaviour, positive interaction, leadership, and exceptional efforts to promote an inclusive environment for all. Promoting a culture of honesty and sensitivity when talking about difficult conversations, creating a sense of safety and openness for staff, the people you provide a service to and their families.

Submissions should include evidence to support the following.

- Tell us about your approach to diversity and inclusion
- How have the values of diversity and inclusion been promoted.
- How has it made a difference to individual(s), staff, families and the people you provide a service to.

Climate Action: Towards Net Zero

This category is open to all providers who would like to nominate an individual or team who have used a proactive approach to support Climate change. Using innovative initiatives to help Essex to become net zero by 2050, making climate change sustainable by reducing carbon in care settings/environments. This may include small changes within the setting, community engagement or working as a team to create a low carbon organisation. This award supports Essex County Councils Net Zero/Carbon climate change action plan.

Submissions may include evidence to support the following:

- Describe what changes have been put in practise to positively impact the local environment, for example this could include recycling, utilising greenspace, growing your own food.
- Detail how you have influenced others and increased awareness of climate change in your work environment.
- Tell us how the culture within your setting has changed to focus on a lower carbon organisation. This could include raising awareness of climate change, committing to actions to reduce carbon footprint.
- Outline what you have implemented to help become a low carbon society, for example this may include reducing single use plastic, reducing emissions, sourcing locally produced food, including more plant-based meals, making the organisation more energy efficient.

Sensory Care Award

This award is open to all providers who would like to nominate a person or team who have demonstrated a proactive and person-centred approach to supporting individuals living with a sight loss, hearing loss or combined sight and hearing loss, and is able to evidence a good understanding of the challenges they face and how they have improved their wellbeing.

Submissions should include evidence to support the following.

- Outline what you have implemented?
- Tell us how you have demonstrated a proactive and person-centred approach.
- Describe any obstacles or barriers you had to overcome.
- Explain what makes your approach different and successful to what has been tried before?

- Detail how it has improved the wellbeing of the people you provide a service to.
- Tell us how the culture within your setting has changed to focus on a more person-centred approach to support.

Supporting Evidence could be:

- Staff training so they can identify sensory loss, understand its impact and the changes they could make to reduce the impact.
- A sensory champion within the staff team to maintain skills and knowledge and share across staff teams.
- Active identification of people within their service who have a sensory loss and a review of their support needs in light of this sensory loss.
- Inclusion of sight and hearing loss in assessment and support plans.
- A review of the environment to identify any access improvements that could be made such as a loop system, colour contrast, signage, lighting, acoustics, obstacles, handrails etc.
- Making information accessible, including information leaflets/boards, menus, documents to read and sign.
- Making key activities such as mealtimes and social activities accessible and ensure people have good nutrition, hydration and reduced isolation and loneliness.
- Activities to understand what services are available in the community to support individuals with sensory loss and an increase in referrals or partnership working with those organisations.

Making A Difference Award

This award is open to all providers who have made a difference to the people they support, through innovative ideas, creative thinking or adopting new initiatives which take care to another level. This could be through:

- Helping people to stay connected with loved ones or their community
- Improvements to hydration/nutritional care
- Improving Oral Healthcare with champions or adopting innovative approaches
- Providing opportunities for meaningful activities that are both stimulating and stretching for the benefit of the individual
- Adopting an enabling approach to maintain or improve independence
- Recognising early signs of deterioration and/ or frailty leading to timely and appropriate interventions and support
- Improvements to the environment with evidence of improved outcomes
- Inclusive communication methods
- A proactive & person-centred approach to supporting individuals with Dementia

This list is not exhaustive and could include other examples of Making a Difference.

Submissions should include evidence to support the following.

- Describe what you have done and explain how it made a difference
- What were the outcomes for the individual(s) you are supporting?
- How has it benefited the individual(s)?

Nominations close 5pm on 31st March 2023, Good Luck

Please send your completed Nomination form via email to TheProspers@essex.gov.uk

Terms and conditions for Essex Care Sector Awards: The Prospers 2023

This competition is organised by Essex County Council, County Hall, Chelmsford. CM1 1LX

Essex County Council reserves the right to cancel or amend the Competition or terms and conditions without notice in the event of any factor outside Essex County Council's reasonable control. Any changes will be posted either within these terms and conditions or the Competition Notice.

A copy of the terms and conditions may also be obtained by sending a stamped addressed envelope to: Essex Care Sector Awards, Provider Quality Innovation Team, E3 Zone 4, County Hall, Market Road, Chelmsford. CM1 1QH.

Rules:

1. **Entries should be submitted by email to theprospers@essex.gov.uk**
2. Opening date for entries is **20th February 2023**
3. Closing date is **31st March 2023** – Entries received after this time shall not be accepted;
4. Entry is restricted to:
 - a. Residential care homes & Nursing Homes;
 - b. Domiciliary Care agencies;
 - c. Supported living schemes;
 - d. Extra Care Schemes
 - e. Day care services

that provide services to **Adults** (for the avoidance of doubt this includes the provision of services to Older People) within the Essex County Council Local Authority geographical boundaries.

5. Submissions must reflect innovative achievements that are the direct result of current implemented practice by the provider which is evidenced by a positive impact on those people they support.
6. Submissions can be supported with supplementary evidence in a number of ways including data, anecdotal evidence, photographs and testimonials from related parties. Any personal information including photographs must either be anonymised or submitted with full permission of the person identified and will be subject to scrutiny under General Data Protection Regulations.
7. Submissions which contain any work that has been specifically and directly suggested, created or implemented by a member of staff, past or present, who either now currently works or has worked in the last six months for Essex County Council must be declared as it could potentially have a conflict of interest or could be seen as an unfair advantage.
8. Any such declarations do not prohibit entry of nominations, but it will be at the discretion of the Judging panel as to whether there is an unfair advantage or conflict of interest and reserve the right to disqualify.
9. No responsibility is taken by Essex County Council for entries that are illegible, misdirected, lost for technical or other reasons.
10. By entering the competition, entrants are deemed to have read and understood these rules and agree to be bound by them.
11. The winners will be announced at the awards ceremony on Thursday 6th July 2023.
12. Winners will receive an award trophy and a certificate identifying the category they have won.
13. Submission of an entry indicates approval by the entrant to be named in publicity (although further permission will be sought in the case of photographs, should they be sought by the media or Essex County Council).
14. Essex County Council reserves the right to disqualify any entrant if the entry contains any illegal or offensive content or it has reasonable grounds to believe the entrant has breached any of the Rules.
15. No cash or other prize alternative is available.

Data Protection:

Essex County Council recognises that your privacy is important to you and we use the latest technologies & best practices to secure all personal information. Essex aims to preserve your

privacy at all times and will not disclose your personal information to third parties unless it is required to do so by law or it, in good faith, believes that such action is necessary to:

- Comply with the law or with legal process
- Protect and defend our rights and property
- Protect against misuse or unauthorised use of this website
- Protect the personal safety or property of our customers or the public (among other things, this means that if you provide false registration information or attempt to pose as someone else, information about you may be disclosed as part of any investigation into your actions)

All personal information shall be destroyed at the end of the competition and shall not be stored by Essex County Council or passed to any third parties unless required to do so by law or it, in good faith, believes that such action is necessary to comply with the above bulleted points.